F. Emergency Response "Dial 110"

(1) Communications Command Center (CCC)

In response to emergency calls called "Dial 110," the CCC in each PPH dispatches police officers from Koban or Chuzaisho, patrol cars, as well as other mobile police units.

(2) "Dial 110" Emergency Calls

In 2019, the police received approximately 9.1 million "Dial 110" calls nationwide, which means the CCCs receive a call per every 3.5 seconds on average.

(Refer to the *Police Info-Communications* section on page 49 for details about the Communications Command Systems.)



2. Crime Prevention

2002 was the worst year on record with approximately 2,850,000 reported Penal Code offenses; however, the number has decreased by 74% as a result of enhanced crime prevention measures carried out by the police along with the efforts made by society.

Yet, the function of the neighborhoods to prevent crime has deteriorated on the weakened community solidarity and widespread anonymity of urban life.

Under such circumstances, the police are making efforts to promote a "society in which crimes hardly occur" as well as to prevent the occurrence of crimes.

A. Law-abiding Mentality and Strong Ties in Society

Even the slightest offense should not be overlooked, and deep regrets for offenders should be urged in order to foster a law-abiding mentality in society. Also, various efforts to promote social ties to support people who feel isolated or alienated need to be enhanced.

B. Voluntary Activities in Crime Prevention

Voluntary activities for crime prevention in order to secure community safety have involved many citizens and have widely developed into a national movement. The number of groups engaged in crime prevention activities in 2019 was approximately 46,000. The police regard these groups as indispensable partners in preventing crimes.

C. Promotion of Safe and Secure Urban Planning which takes Crime Prevention into Consideration

The police are promoting safe and secure urban planning which takes crime prevention into consideration in order to create a safer society where citizens can feel secure and live without fear of falling victim to crime. For example, this promotion includes installation of security lights and CCTVs, and landscaping that does not impede visibility.

D. Quality Improvement and Operation Optimization of Community Safety Industry

The police are encouraging enhancement of the quality and the proper performance of the community safety industry, particularly private security businesses, as they play a major role in creating a crime-resistant society.

3. Countermeasures against Personal Safety-Threatening Cases

Concerning cases such as stalking, spousal violence, missing persons, and abuse against children, the elderly and disabled citizens, where immediate securement of personal safety is crucial, the police need to recognize the risks and urgency accurately and take the most effective measures to secure victims' safety. To appropriately cope with such cases, the police have developed a system in the PPHs and police stations to systematically promote prompt and appropriate responses including arrest of the perpetrators, while giving top priority to the safety of victims.

4. Sound Growth of Amusement Businesses

A. Amusement Businesses

Eating and drinking establishments (cabarets and bars) and amusement businesses (pachinko parlors and game centers) provide the general public with entertainment opportunities. However, there is a continuing concern that these establishments might corrupt public morals and hamper the sound development of youths unless properly operated. The police provide guidance and exercise necessary control over the amusement businesses by aiding them to offer legitimate services.

Number of Amusement Businesses (2015–2019)						
Year Classification		2015	2016	2017	2018	2019
Category No. 1 (cabarets, bars, etc.)		65,548	64,528	63,902	63,712	63,423
Category No. 2 *See Note 1		2	69	52	42	41
Category No. 3 *See Note 2		2	2	2	2	2
Category No. 4		21,048	20,268	19,436	18,411	17,633
	Mah-jong houses	9,626	9,176	8,736	8,276	7,912
	Pachinko parlors	11,310	10,986	10,596	10,060	9,639
	Others	112	106	104	75	82
Category No. 5 (game centers, etc.)		4,856	4,542	4,381	4,193	4,022

Note 1. A business which runs coffee shops, bars, or other facilities, and serves its customers food and drink, and the lighting in these facilities is not brighter than ten lux (excluding the businesses defined in Category No. 1).

Note 2. A business which runs coffee shops, bars, or other facilities, and serves its customers food and drink, and the inside of these facilities cannot be easily seen from outside and is not more than five square meters in size.

B. Elimination of Boryokudan from Amusement Businesses

In some cases, Boryokudan (organized crime groups) appear to be involved in amusement businesses, causing interference with legitimate business operation. The police have been tackling Boryokudan by strictly cracking down on their illegal activities. Initiatives such as holding seminars for business operators on resisting the Boryokudan are also being carried out to eliminate Boryokudan.

5. Preventing Deterioration of Public Morals

A. Prostitution

Websites and advertisements in weekly magazines are often used by prostitution brokers to solicit prostitution. Some bar and restaurant operators also exploit women by forcing them into prostitution.

B. Illegitimate Sales of Obscene Pictures

There are a number of sales of DVDs containing obscene images. In addition, distribution of obscene pictures through the Internet has also become an issue.